

‘Grievance Redressal / Escalation Matrix’

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	USHA MAHESHWARI	53 KUPPU MUTHU STREET, TRIPLICANE, CHENNAI - 5	9840778383	usha@stockhifi.com	8.30 am to 7pm
Head of Customer Care	RAMESH BAJAJ	53 KUPPU MUTHU STREET, TRIPLICANE, CHENNAI - 5	9841198942	ramesh.bajaj@stockhifi.com	8.30 am to 7pm
Compliance Officer	MOHANLAL BAJAJ	53 KUPPU MUTHU STREET, TRIPLICANE, CHENNAI - 5	9840028832	admin@stockhifi.com	8.30 am to 7pm
CEO	SRIGOPAL BAJAJ	53 KUPPU MUTHU STREET, TRIPLICANE, CHENNAI - 5	9884455553	admin@stockhifi.com	8.30 am to 7pm
Principal Officer	RAMESH BAJAJ	53 KUPPU MUTHU STREET, TRIPLICANE, CHENNAI - 5	9444078942	ramesh.bajaj@stockhifi.com	8.30 am to 7pm